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                       UNITED STATES OF AMERICA
                     SOUTHERN DISTRICT OF ILLINOIS
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     UNITED STATES OF AMERICA,
                     Plaintiff,
4
                                       No. 3:17-cr-30192-SMY-1
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5
     GRANT CLARK WASIK,
6
                     Defendant.
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                    TRANSCRIPT OF PLEA PROCEEDINGS
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                 BEFORE THE HONORABLE STACI M. YANDLE
                     UNITED STATES DISTRICT JUDGE
10
                            January 29, 2019
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     Proceedings recorded by mechanical stenography, produced
     by computer-aided transcription.
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(Proceedings began in open court at 2:25 p.m.) 1 THE CLERK: The Court calls Case No. 17-cr-30192, 2 United States of America versus Grant Clark Wasik. This 3 4 matter is called for a change of plea. 5 would the parties please state your presence for the record? 6 7 MR. VERSEMAN: Good afternoon, Your Honor. Scott Verseman on behalf of the United States. I have with me 8 9 at counsel table Postal Inspector Adam Latham, who is the 10 case agent on the case. POSTAL INSPECTOR LATHAM: Good afternoon, Your 11 12 Honor. THE COURT: Good afternoon. 13 MR. NEWTON: Good afternoon, Your Honor. Talmage 14 Newton for the defendant Grant Wasik, who is with me in 15 court this afternoon. 16 THE COURT: Good afternoon, Mr. Newton. 17 18 And good afternoon, Mr. Wasik. I have been informed that Mr. Wasik wishes to 19 20 enter a quilty plea pursuant to a Plea Agreement with the Government; is that correct? 21 22 MR. NEWTON: That is correct, Your Honor. 23 THE COURT: And, Mr. Verseman, my understanding is, Mr. Wasik will be entering a plea to Count 1 and that 24 the Government will move to dismiss Counts 2 through 14 at 25

sentencing; is that correct? 1 MR. VERSEMAN: That is correct, Your Honor. 2 THE COURT: All right. Mr. Newton, would you and 3 4 Mr. Wasik please approach the podium. Mr. Wasik, could you please raise your right hand 5 and be sworn by the clerk? 6 7 (Defendant sworn by clerk.) GRANT CLARK WASIK, 8 having been first duly sworn, was examined and testifies 9 as follows: 10 11 **EXAMINATION** BY THE COURT: 12 All right. Mr. Wasik, do you understand that you 13 Q. are now under oath? 14 15 Yes, Your Honor. Α. And that as a result, anything that you say that 16 is untrue or false could be used against you in a future 17 18 prosecution for perjury or false statements; do you understand that? 19 20 Yes, Your Honor. Α. All right. Would you please state your full name 21 Q. 22 for the record? 23 Α. Grant Clark Wasik. And how old are you, sir? 24 Q. 25 36 years old. Α.

- 1 And what is the extent your education? Q.
- 2 College. Α.
- All right. I take it then that you can read, 3 Q.
- 4 write, and understand the English language?
- 5 Α. Yes, Your Honor.
- 6 Mr. Wasik, have you taken any type of medication 0.
- 7 or drugs in the last 24 hours?
- 8 No, Your Honor. Α.
- 9 Have you consumed any alcohol in the last 24 0.
- 10 hours?
- 11 Α. No, Your Honor.
- All right. Is there anything that's preventing 12 Q.
- you, as you are standing there right now, Mr. Wasik, from 13
- being able to think clearly and understand the proceedings 14
- this afternoon? 15
- 16 Α. No, Your Honor.
- Have you been provided with a copy of the 17 Q.
- 18 Superseding Indictment, that is, the written charges
- against you in this case? 19
- 20 Yes, Your Honor. Α.
- And have you had a chance to discuss the 21
- Superseding Indictment, specifically Count 1 of that 22
- 23 Superseding Indictment, and your case in general with your
- attorney Mr. Newton? 24
- 25 Yes, Your Honor.

1 Are you fully satisfied with the counsel, Q. representation, and advice Mr. Newton has provided you in 2 this case? 3 4 Yes, Your Honor. Α. It's been alleged in Count 1 of the Superseding 5 Q. 6 Indictment that you committed the offense of: Conspiracy 7 to Commit Wire Fraud. Do you understand the nature of that charge 8 9 against you? 10 Α. Yes, Your Honor. The penalties that can be imposed upon either a 11 plea or finding of guilty as to Count 1 of the Superseding 12 Indictment is: 13 No more than 30 years' imprisonment; 14 15 No more than a 250,000-dollar fine; and No more than five years of supervised release; as 16 well as 17 18 A 100-dollar Special Assessment. As far as supervised release. Any conditions and 19 terms of supervised release that I might impose at the 20 time of sentencing, if you upon your release should 21 22 violate any of those terms and conditions, your release 23 status can be revoked and you could be sent back to prison; do you understand that? 24 25

Yes, Your Honor.

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1
     Q.
             Do you have any questions at this time regarding
     either the charge against you or the penalties associated
2
     with that charge?
3
4
             No, Your Honor.
     Α.
5
     Q.
             Then let me explain your rights to you, Mr. Wasik:
              Sir, you are innocent until proven quilty;
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7
             You need to be proven guilty beyond a reasonable
8
     doubt:
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             You have a right to a jury trial;
             You have a right to confront your accusers;
10
             You have a right to bring in witnesses to testify
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12
     on your behalf;
             You have a right against self-incrimination, which
13
     means you don't have to testify unless you choose to do
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15
     so; and
             You have a right to have an attorney present with
16
     you at each stage of these proceedings.
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18
             Do you understand that?
19
     Α.
             Yes, Your Honor.
             It's my understanding, Mr. Wasik, that you wish to
20
     Q.
     plead guilty to Count 1 of the Superseding Indictment; is
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     that correct?
22
23
     Α.
             That is correct, Your Honor.
             All right.
24
     Q.
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             THE COURT: Is there -- is the Plea Agreement at
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1 the --MR. NEWTON: (Nonverbal response.) 2 (BY THE COURT) I have been provided with the Plea 3 Q. 4 Agreement. I have had a chance to review it. Let me ask 5 you, sir, is that your signature on the last page of that Plea Agreement? 6 Yes, Your Honor. 7 Α. And did you have a sufficient opportunity to 8 Q. review and discuss in detail the terms of that Plea 9 Agreement with Mr. Newton before you signed it? 10 Yes, Your Honor. 11 All right. Do you understand that even though you 12 Q. have reached this agreement with the Government, that I am 13 not bound by the specific terms of that Plea Agreement; do 14 you understand that? 15 16 Α. Yes, Your Honor. 17 All right. Q. 18 (In compliance with AO policy, sidebar portion of proceedings is excerpted and filed under separate cover.) 19 20 THE COURT: Mr. Verseman, what are the essential 21 terms of the Plea Agreement in this case? 22 MR. VERSEMAN: Yes, Your Honor. 23 As the Court has already noted, the defendant is pleading guilty to only Count 1 of the Superseding 24 Indictment against him, and the United States has agreed 25

under the Plea Agreement to dismiss Counts 2 through 14, which are all wire fraud counts, at the time of sentencing.

With regard to the guidelines, Your Honor, the Government has set forth in the Plea Agreement its position which, in total, would place the defendant at an offense level 31 with a criminal history category of four, and a sentencing guideline range of 151 to 188 months.

Now, Mr. Newton in negotiating this plea has

Now, Mr. Newton in negotiating this plea has reserved the right on behalf of the defendant to challenge, number one, our loss calculation and, also, to challenge the enhancement for a substantial part of the scheme being conducted outside of the United States.

The Government has agreed to recommend a low end of the guideline range.

Mr. Newton has reserved the right to argue the 3553(a) factors and recommend a sentence below what is recommended by the Government.

And there is our standard appellate waiver in the Plea Agreement, Your Honor.

THE COURT: Okay.

- Q. (BY THE COURT) Mr. Wasik, is that your understanding, again, of the essential terms of the Plea Agreement that you have entered into with the Government?
- A. Yes, Your Honor.

- 1 Sir, have any threats or promises been made to you Q. or against you in an effort to somehow force or induce you 2 to plead quilty in this case? 3
 - No. Your Honor. Α.

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- 5 Q. Is your intent to plead guilty then based on your own free and voluntary act? 6
 - Yes, Your Honor. Α.
- Do you understand that if I accept your plea 8 Q. 9 today, you will not be allowed to withdraw that plea at a later date? 10
- Yes, Your Honor. 11
 - And in terms of the Government's agreement as to what it will recommend for the purposes of sentencing or the guideline calculations that the parties have agreed to, do you understand that, again, this Court is not bound by those agreements and neither is Probation, and that in fact, ultimately, I may impose any sentence that's authorized under the law?
 - Α. Yes, Your Honor.
 - All right. And Mr. Verseman also mentioned Q. certain waivers of your appeal rights and rights to collaterally attack the sentence in this case that are set forth in the Plea Agreement. Did you have a chance to specifically discuss those waivers with Mr. Newton so that you understand what rights you are actually waiving in

1 exchange for this Plea Agreement? Yes, Your Honor. 2 Α. And in terms of sentencing. Have you also had a 3 4 chance to discuss with Mr. Newton the federal sentencing guidelines and certain statutory factors that are set 5 forth at 18 U.S.C., Section 3553(a), and how those 6 7 sentencing guidelines and statutory factors might apply when I sentence you? 8 9 Α. Yes, Your Honor. THE COURT: Mr. Verseman, what's the factual 10 basis? 11 12 MR. VERSEMAN: Yes, Your Honor. I think Your Honor has had a few of these cases 13 already. This arises out of the conspiracy that resulted 14 15 from this business known as Client Care Experts, that was formerly known as First Choice Tech Support. It was a 16 tech support business that operated out of south Florida. 17 18 The Government would prove that the defendant was employed and participated in this conspiracy from 19 approximately July 24th, 2014, through about June 29th of 20 2016 21 22 Specifically, we would prove that the defendant 23 knowingly and willfully conspired with the owners and the other employees of this business to devise and participate 24 25 in a scheme to defraud, and to obtain property by means of false and fraudulent pretenses, representations, and promises.

This is what we call a Tech Support Scam, Your Honor. Basically, the way this operated was that the owners and managers of this business purchased internet advertisements known as pop-up ads, and these pop-up ads would appear without warning on the victims' computers. These pop-ups carried misleading and/or false information, such as: "A virus has been detected or malware has been detected, you may be at risk of losing all your data on your computer." It usually advised that the customer not shut down their computer, but they call a number on the screen. Sometimes these pop-ups froze up the person's browser so that they couldn't exit out of them.

So, when the folks would call the number on the screen, their calls would be routed to this business, Client Care Experts, formerly known as First Choice Tech Support.

Salespeople for the business would answer these calls. They would identify themselves as Level One Diagnostic Technicians and then offer to help the people with their computer problems. The salespeople were given a script to read and use during the sales calls. The scripts were used to deceive and mislead the customers into thinking that there was something wrong with their

computer so they would make purchases from the business.

The way it went, Your Honor, the -- following the script, the salespersons would ask to get remote access to the person's computer. If the victim granted remote access, then the salesperson would go into it, look around. Usually they would comment on routine functioning of the computer such as, Well, you have so many processes running and that's an evidence of a problem or exposes you to loss of data, things of that nature. In addition, sometimes the salespeople would state that the pop-ups were evidence of problems with the people's computer.

But the salespeople would also run a program called Webroot Analyzer on the victim's computer. This is a real program and it can diagnose problems. But the problem here was that even when Webroot showed that the computer was in good shape, the salespeople frequently tried to convince the victims otherwise, that their computers had serious problems and that they needed to purchase the goods and services.

The salespeople also used something called a "Best Buy pitch" which was -- they would tell the folks that they could go to Best Buy or some similar store to get their computer fixed, but if they did that, it would cost more money and Best Buy or the other store would have their computer a lot longer than it would take Client Care

Experts to fix their computer. That, in and of itself, was false and we'd be able to prove that.

Throughout the calls, the salespeople concealed from the victims the fact that if they just shut down their computers or rebooted, that these pop-ups would go away. They also concealed that Client Care and First Choice had actually played a role in causing those pop-ups to appear on people's screens by purchasing them.

At the end of the call, the salespeople tried to sell a computer "tune-up" usually for \$250 to the victims. They also tried to sell the victims anti-virus protection software for 400 bucks. If the customer said that they didn't have the money to pay for these, then the salespeople were authorized to offer discounts such as military or senior citizens, or whatever.

Your Honor, if we went to trial, we'd prove that this conspiracy victimized at least 57 people who resided in the Southern District of Illinois.

As far as the defendant's role. We would prove that he worked as a salesperson when he first started there, and that, from July through December of 2014, made sales totaling approximately \$99,027.17. And when he was a salesperson, he used that false and misleading sales pitch that I have just described for Your Honor.

Then from approximately January 2015 through June

of 2015, the defendant was what they called a Team Leader.

And a Team Leader is a next step up from being
salesperson. The Team Leader supervises a group of
salespersons. So, he would have supervised a group of
salespeople as they gave this misleading sales pitch.

Then the defendant was again promoted a couple of times throughout the remainder of his tenure at the business, became the Sales Manager and eventually the Vice President of the business. During these time periods, there were times when the defendant supervised the Team Leaders; there were times when he controlled the number of telephone calls coming into the business in response to the pop-ups; at times, he was responsible for purchasing the pop-ups; and, he was also responsible for the merchant accounts, which are the accounts used to process the credit card transactions.

And we would also prove, Your Honor, that the defendant was aware that the conspiracy was using interstate telephone calls for the purpose of executing the scheme to defraud.

And we would prove that there were phone calls from southern Florida to the Southern District of Illinois.

And finally, we would prove that have this was a telemarketing business that victimized 10 or more persons

1 | over the age of 55.

- Q. (BY THE COURT) Mr. Wasik, I have also been provided with a document entitled Stipulation of Facts.
- 4 | Is that your signature on that document?
 - A. Yes, Your Honor.

THE COURT: Mr. Verseman, is paragraph 24 correct? That between -- for over a period of less than a year, after Mr. Wasik was promoted to Sales Manager and Vice President, that the company made sales totaling over \$12 million?

MR. VERSEMAN: That's what our records reflect, Your Honor.

THE COURT: Okay.

- Q. (BY THE COURT) Mr. Wasik, in terms of the factual basis, in other words, the evidence that the Government would present against you if this case were to go to trial, as Mr. Verseman just detailed and as is also set forth in the Stipulation of Facts, do you agree with that factual basis, sir? In other words, did you do what the Government said you did in this case?
- A. Yes, Your Honor.
- Q. Do you have any questions at this point before I proceed to your plea?
- 24 A. No, Your Honor.
 - Q. Then at this time, Mr. Wasik, I'm going to ask how

you plead to the charge in Count 1 of the Superseding
Indictment, that you committed the offense of Conspiracy
to Commit Wire Fraud, guilty or not guilty?

A. Guilty.

THE COURT: The Court finds that a factual basis

THE COURT: The Court finds that a factual basis exists. That this defendant has knowingly, voluntarily, and competently pled guilty to Count 1 of the Superseding Indictment, and the Court hereby adjudges the defendant guilty of violating said offense.

Sentencing is set for May 2nd, 2019, at 10:30 a.m.

Mr. Wasik, Probation will be preparing a written Presentence Investigation Report to assist me in sentencing you on that day. You'll get a copy of the report. You'll have a right to review that report in detail with your attorney Mr. Newton. Included in that report will be proposed Special conditions of supervised release, which you will also have an opportunity to object to, if you see fit. Finally, you'll have a chance to provide information to be included in that report for my consideration, and to have Mr. Newton present with you at that time, if you so choose.

You understand that?

THE DEFENDANT: Yes, Your Honor.

THE COURT: Okay. I know that Mr. Wasik has been on release pursuant to a unsecured bond since December 8th

of 2017, which is over a year. And I have received the 1 Pretrial Services status report which indicates that Mr. 2 wasik has remained compliant with his conditions. 3 4 And I know that's being supervised out of Florida, 5 I think. I think so, Your Honor. 6 MR. VERSEMAN: THE COURT: All right. Mr. Verseman, does the 7 Government have a position on detention or release? 8 Based on the fact that there have 9 MR. VERSEMAN: been no violations of the bond, we don't object to the 10 Court continuing the bond until sentencing. 11 THE COURT: All right. Mr. Wasik, because you 12 have been compliant with the conditions and there have 13 been no problems, there is no basis to detain you pending 14 15 sentencing. I would, however, point out, it's important that 16 you continue to comply with each one of those conditions. 17 18 And that, if you should fail to do so at this point, your release status could be revoked and you could be detained 19 20 and put in custody pending sentencing in this case. Do you understand that? 21 22 THE DEFENDANT: Yes, Your Honor. 23 THE COURT: Okay. Anything else, Mr. Verseman? 24 MR. VERSEMAN: Not by the Government, Your Honor. 25 THE COURT: Mr. Newton?

1 MR. NEWTON: No, Your Honor. Thank you. THE COURT: Okay. Thank you. 2 (Court adjourned at 2:45 p.m.) 3 4 5 6 7 8 9 10 11 12 REPORTER'S CERTIFICATE 13 I, Christine Dohack LaBuwi, RDR, RMR, Official 14 Court Reporter for the U.S. District Court, Southern 15 District of Illinois, do hereby certify that I reported 16 with mechanical stenography the proceedings contained in 17 pages 1-18; and that the same is a full, true, correct and 18 complete transcript from the record of proceedings in the 19 above-entitled matter. 20 21 DATED this 29th day of July, 2019, 22 23 s/Christine Dohack LaBuwi, RDR, RMR 24 Christine Dohack LaBuwi, RDR, RMR 25